



The 2010

GOVERNMENT OF THE FUTURE SUMMIT

**Exiting the Crisis: Citizens, Society and State
Transformation in the 21st Century**

Tuesday, 15 June 2010

Résidence Palace, International Press Centre
155 rue de la Loi, 1040 Brussels, Belgium

Exiting the Crisis: Citizens, Society and State Transformation in the 21st Century

Government as we know it will profoundly change in the years and decades to come. The onset of modern technologies and more open lines of communications between citizens and government allow for exciting innovations and tangible improvements. At the same time, citizens have come to expect more of their governments – more targeted, more tailor-made, more easily accessible services, a trend which will likely increase as an ageing population will exert ever more demands and expectations. But perhaps one of the most significant drivers of change will turn out to be the current crisis. With government finances severely under pressure for the foreseeable future, there will be more need for productivity increases, workplace innovation and learning from best practices.

The first annual **Government of the Future Summit** will bring together key policy makers, world-renowned thought leaders and hands-on practitioners for a one-of-a-kind exchange of insight and best practice in Brussels, the capital of Europe.

PROGRAMME :

10h30-11h00 Registration and Welcoming Coffee

11h00-11h45 Opening Plenary Session

The 2010 Jean Monnet Lecture: The Challenge of State Transformation in the Post-Crisis Era

Keynote address:

- **Pier Carlo Padoan**, deputy secretary-general and chief economist, Organisation for Economic Co-Operation and Development (OECD)

11h45-13h00 Presentations and Award Ceremony

New Thinking from Tomorrow's Leaders: College of Europe Students' Solutions for Real-Life Challenges

Welcoming Remarks:

- **Antoine Brigidou**, health and public service programme director Europe, Accenture
- **Prof. Paul Demaret**, rector, College of Europe

For eight months, students from the College of Europe have visited public sector agencies to prepare case studies to solve concrete challenges. At this award ceremony, four case studies will be

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presented and prizes awarded: 1) Matching jobs and skills at Pôle Emploi, Paris, 2) Better outpatient care in Barcelona, 3) Sustainable governance in Dublin, and 4) Improving Web 2.0-based government services in Oslo.

Roundtable Discussion:

- **Dr. Albert Alonso Beltran**, clinical research unit, Hospital Clínic Barcelona, Spain
- **Mark Bennett**, green business / environment and engineering, Dublin City Council, Ireland
- **Annie Gauvin**, director, studies, evaluations and international affairs, Pôle Emploi, France
- **Hallstein Husand**, head, Altinn Development Programme, Norway

13h00-14h00 Networking Lunch

14h00-16h00 Interactive Workshop with High-Level Public Service Network

Overcoming the Crisis through Innovation and Transformation: Case Studies and Success Stories

Introductory Remarks:

- **Meglana Kuneva**, former European Commissioner for consumer affairs; Honorary chairperson, High-Level Public Service Network, Government of the Future Centre

Special Guests:

- **Elísio Borges Maia**, president, Agency for Administrative Modernisation, Portugal
- **Peter Chrenko**, deputy minister, ministry of finance, Czech Republic
- **Jan Deprest**, chairman, Federal ICT Public Service (FEDICT), Belgium
- **Gert-Jan Koopman**, director, DG Economic and Financial Affairs, European Commission
- **Timo Laitinen**, director general, State Treasury, Finland
- **Maria Manuel Leitão Marques**, Secretary of State of Administrative Modernisation, Portugal
- **Terry Moran**, chief executive, Pension, Disability & Carers Service, United Kingdom
- **Bruce Robinson**, head, Northern Ireland Civil Service, Northern Ireland
- **Jamie Shea**, director of policy planning, North Atlantic Treaty Organisation (NATO)
- **Sean Shine**, managing director, health & public service operating group, Europe, Africa & Latin America, Accenture